

platinum guarantee certificate for aleo modules

aleo solar GmbH provides a product guarantee and a power guarantee for the photovoltaic modules. The product guarantee covers defects of the module (A.1.) while the subject of the power guarantee is only the module's loss (A.2.). In addition, aleo solar GmbH provides a replacement guarantee (A.3.) for modules. Sections B.-E. describe the conditions which apply to these aleo-guarantees.

A. aleo guarantees

1. aleo Product Guarantee

Subject to the conditions of this guarantee certificate, we guarantee that aleo-modules shall be free from material and manufacturing faults for a period of 25 years from the purchase date. Power output is covered solely by the aleo-Power guarantee.

2. aleo Power Guarantee

Subject to the conditions of this guarantee certificate, we guarantee that

- during the first two years from the purchase date, the power output will be at least 98% with respect to the applicable product data sheet.
- the annual performance degradation in the subsequent 3rd to 25th year from the purchase date will be less than 0,56% of the power output with respect to the applicable data sheet.

The power output of the modules shall be measured under standard test conditions (STC) and under consideration of standard measurement tolerance.

3. aleo Replacement Guarantee

Subject to the conditions of this guarantee certificate, we guarantee that we can replace any of our modules within 25 years, from the date of purchase, by a visually similar module. The visual similarity refers to the module format, solar cells (number, format, arrangement, basic color, and glossiness), cell connector, backsheet (color on the module front side), module frame (geometry, basic color), and glass. The electrical compatibility to the other modules of the system has to be ensured. If visually

similar modules are not available we commit to replace a field of modules of up to 60 pieces.

The product, power and replacement guarantee period shall begin on the same day on which aleo or the installer sells the module to the end customer, with the invoice as proof.

B. Guarantee Conditions

The owner of the module at the time at which a guarantee claim originates shall be entitled to make a guarantee claim. These guarantees apply only for the first installation of the modules. The defective module must still be part of the solar energy system in which it was initially integrated. The replacement guarantee only apply for a quantity of maximum 60 modules for each installation. Guarantee claims must be filed within the applicable guarantee period.

The guarantees are valid only for France (except overseas territories), Italy, Switzerland, Denmark, Sweden, Norway, Finland and Germany.

These guarantees only apply with normal and proper warehousing, transportation, implementation, installation, use and maintenance of the modules and only under usual operating conditions.

In particular, the installation instructions for aleo-modules in the version which is up to date at the time of installation must be observed. Repairs, modifications or any other changes to the module itself may only be made by qualified professionals.

The guarantees do not apply if modules are used in offshore systems. A defect does not exist in the case of mere optical in homogeneities of the modules that do not fundamentally influence the technical function of the modules.

The product and power guarantee are only effective for modules used under normal climate conditions. They do not apply in the event of impairments or damage to the modules due to electrical surges, lightning, flooding, vermin, fire, impact, undue shock (e.g. helicopter

transports) and vibrations or similar external influences. They also do not apply to damage caused by third parties and other events or accidents outside the normal use of the modules and over which we have no influence. These guarantees are no longer valid if the module label or serial number of the module have been changed, erased, or made illegible, or otherwise become illegible.

Serial defects, deliberate damage by the system owner and damage by war, nuclear incidents or natural disaster are excluded from the replacement guarantee (A.3.). The decision whether or not a certain defect justifies module replacement is solely up to aleo solar GmbH.

C. Indemnification

In the event a binding product or power guarantee claim (according to A.1. or A.2.) has been established, we shall provide, at our sole discretion, compensation in the form of any of the following alternative options:

- a) Replacement of products (new or refurbished)
- b) Repair
- c) - for **aleo Power Guarantee** cases only - execution of technical measures to re-establish the guaranteed power output

The indemnification under the aleo Guarantee also covers:

- (i) reasonable and customary transportation costs for delivery of the substitute modules;
- (ii) reshipment of any repaired or replaced modules; and
- (iii) costs associated with installation, removal or reinstallation of the modules

Within the scope of the replacement guarantee, aleo solar GmbH bears the costs for the replacement modules, their installation and transportation only in the case of a justified complaint according to the product (A.1.) or power guarantee (A.2.) as described in this certificate.

If the module defect was caused by an event over which we have no influence (e.g. storm, theft), the owner of the

solar system can purchase visually similar replacement modules from aleo solar on his own costs.

Further guarantee claims do not apply.

Warranty claims under the provision of any sales contract will not be restricted through this guarantee certificate. The liability of the producer shall also remain unaffected. Indemnification neither extends the existing guarantee period nor constitutes the commencement of a new period. All replaced modules shall become the property of aleo solar.

D. Assertion of Guarantee Claims

When submitting guarantee claims, the original invoice stating the purchase date and the product codes must be provided. For power guarantee cases (A.2.), a dated test report must be submitted as proof that the minimum rated output has not been reached.

A guarantee claim must be filed within 3 months after the point in time when knowledge of the claim existed.

This guarantee certificate is governed exclusively by German substantive law.

These guarantees are independent and voluntary services provided by aleo solar which do not affect any representations and warranties existing between the vendor and the purchaser in any way. All questions and claims regarding guarantee claims should be directed to the vendor of the modules. Guarantee claims can also be submitted directly to: aleo solar GmbH, Marius-Eriksen-Strasse 1, 17291 Prenzlau, Germany (claim@aleo-solar.com).

If aleo solar has received a claimed module from Customer and no defect of the module could be discovered by aleo, then aleo shall engage - upon mutual agreement with customer - an independent expert to determine if the module had a defect. In the event the module had a defect, aleo shall bear the costs of such an expert. If no defect of the module could be discovered, Customer shall bear the costs of the expert,

investigation and return of the modules.

E. Scope of the aleo-Guarantees

This guarantee certificate only applies to modules of the following module type and quality class 0:

item in order confirmation	module type
L62Sppp.0	L62Sppp
L64Sppp.0	L64Sppp
L82Sppp.0	L82Sppp
L84Sppp.0	L84Sppp
S82Sppp.0	S82Sppp

“ppp” replaces the rated power output of the modules at STC.

This certificate is only valid for modules purchased from aleo solar, between December 1st, 2021 and the date on which a new guarantee certificate enters into effect.

Prenzlau, December 1st, 2021



Alexander Kasic
Head of Quality
Management